

Patient Education

STRUCTURED CLINICAL OBSERVATION (SCO)

Student:

Preceptor:

Date:

Patient Age:

Sex:

CC:

Portion Observed: Anticipatory Guidance

Immunization Consent

Management Instructions/Explanations

Other:

SKILL GUIDELINES:

(Consider Statements Verbatim)

Opening/Closing the Interview

Introduces himself

Calls parent/child by name

Shakes hands leaving

Information Giving

Avoids using jargon/explains medical terms used

Solicits Questions

Explains reasons for recommendations

Checks understanding of patient/family

Assesses patient's/family's willingness to follow recommendations

Management

Explains diagnosis

Explains management plan

Uses visual & written reinforcement

Arranges for follow-up

Outlines reasons to re-contact/revisit

Appropriately includes child in explanation

Personal Manner

Good eye contact

Appropriate open body language, sits down

Appropriate facial expressions & tone of voice

Uses silence appropriately

Key Feedback Points:

1.

2.

3.